



## PRIVACY STATEMENT

CloudFortress®, LLC Privacy Statement

# Last updated July 2, 2024

Published in English on July 2, 2024. Translations will be published by CloudFortress when available. These commitments are binding on CloudFortress as of July 2, 2024.



At CloudFortress, we are committed to protecting your privacy and complying with applicable data privacy laws.

### 1. Personal Data We Collect:

We collect personal data to provide you with our services. This includes:

- Contact Information: Your name, email address, and phone number.
- Account Information: Username, password, and security questions.
- Transaction Data: Payment details necessary for processing orders.
- Usage Data: Information on how you use our services, including IP addresses, browser types, and interaction logs.

### 2. How We Use Your Data:

We use your data to:

- Provide and manage our services.
- Communicate with you about your account or services.
- Improve our services and develop new features.
- Ensure the security of our systems and detect/prevent fraud.

### 3. Data Sharing:

We do not share your personal data with third parties except:

- When required by law or in response to legal processes.
- With service providers who assist us in delivering our services, under strict confidentiality agreements.
- If necessary, to protect the rights, property, or safety of CloudFortress, our users, or the public.



#### 4. Data Retention:

We retain your personal data only as long as necessary to fulfill the purposes outlined in this statement, or as required by law. Once the data is no longer needed, we securely delete or anonymize it.

#### 5. Your Rights:

You have the right to:

- Access the personal data we hold about you.
- Correct any inaccuracies in your data.
- Request deletion of your data, subject to legal obligations.
- Object to or restrict the processing of your data.
- Withdraw consent for data processing at any time.

To exercise these rights, please contact us at [privacy@CloudFortress.ai](mailto:privacy@CloudFortress.ai).

#### 6. Cookies:

We use cookies to enhance your experience and gather data on how our services are used. You can control your cookie preferences through your browser settings. For more information on our cookie usage, please visit our [Cookie Policy](#).

#### 7. International Data Transfers:

If you are accessing our services from outside the United States, please note that your data may be transferred to and processed in the United States or other countries where we operate. We ensure that such transfers are conducted in compliance with data protection laws.



#### 8. Security of Your Data:

We use a variety of security measures, including encryption and access controls, to protect your data from unauthorized access, use, or disclosure.

#### 9. Changes to This Privacy Statement:

We may update this privacy statement from time to time. Any changes will be posted on our website with the updated date.

#### Contact Information:

For any questions or concerns about our privacy practices, please contact us at:

Email: [privacy@cloudfortress.ai](mailto:privacy@cloudfortress.ai)

#### Address:

50 Alberigi Drive  
Jessup, PA 18434